

CARE & MAINTENANCE

What you need to know to care for lacquered wood floors

WOOD - FOR LACQUERED FLOORS - DIY

General advice

Tarkett's range of care and maintenance products makes maintenance easy and keeps your floor fresh and clean. Respecting the care instructions below will also contribute to extend the life of your wood flooring.

Protection

Remember that gravel, sand and moisture damages the floor. An efficient door-mat system can reduce soiling significantly. Stop the soiling and moisture at the front door with suitable entrance mats. The majority of soiling comes from the outside, the more you stop the less cleaning.

Furniture with protective pads and a chair mat under castor wheel chairs reduces the risk of indentation marks and scratches on the floor. Furniture must be lifted, not dragged across the floor. Remember to check the felt pads regularly and replace them when needed. Wood is a natural material that has different properties depending on wood species. Hardness varies between species that gives different sensitivity to indentation marks. Liquid must be wiped up immediately. All wood floors tend to change colour under ultraviolet exposure, which is a natural process that can't be avoided. For example floors covered by rugs will have less colour change compared to floors that are not covered. Be aware that latex-containing products, such as backside of mats, black rubber wheels etc can discolour the lacquer.

NOTE! Tape must not be taped directly to the surface, it will damage the lacquer surface.

Indoor climate

Correct indoor climate and air humidity are important. The relative air humidity (RH) indoors should be kept at 30-60% RH to minimize movements (expansion/shrinking) of the floor. The prevention of excessive moisture (during building construction or normal summer humidity) demands good ventilation. By using for example an air humidifier, it is possible to prevent excessive dryness during the heating season in winter.

All Tarkett wood flooring, except beech, can be installed on a self-regulated floor heating system. The temperature should never exceed 27°C on the floor surface including areas covered by rugs.

Cleaning

For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned. The floor should be dry after approximately 10 seconds when using wipes or similar.

For more thorough cleaning, use a slightly damp microfibre mop, string mop heads leave too much water behind and are not recommended. For a perfect result add Tarkoclean for lacquered floors, more information on the bottle. The surface should be dry after 1-2 minutes. Please note that a matt surface needs more frequent cleaning and maintenance than a glossy surface. Do not use floor soap!

To extend the finish of your lacquered floor, we recommend that you maintain it with Tarkett Refresher for lacquered floors, where the frequency depends on wear and tear. Do not use it on newly installed floors. The refresher is a water-borne, environmentally friendly care and maintenance product that acts as a re-lacquer for your floor! It cleans and leaves a protective finish at the same time. It also prevents slipping and does not yellow.

Using Tarkett Refresher for lacquered floors slightly increases the gloss rate for low gloss products. Do not use wax!

Floors with bevelled edges or brushed products require a bit extra cleaning as dirt and grime will accumulate on the surface easier, mainly in high traffic areas.

Removing stains

Tarkett pre-finished wood floors are very resistant to stains. The general rule is to remove stains as quickly as possible, before they dry and set. Consult the stain guide below for the type of cleaner you should use. Never use acetone as it will damage the lacquer! Afterwards; wipe clean with a well wrung-out cloth. For black shoe marks use an eraser.

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea, chocolate	Mild ammonia-free synthetic detergent such as Tarkoclean* in lukewarm water
Grease, rubber marks, oil, tar, Asphalt	Mild alkaline cleaning product (pH max. 8.5)**
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Denatured alcohol - White spirit*
Urine, vomiting	Mild ammonia-free synthetic detergent such as Tarkoclean* in lukewarm water
Blood	Cold water

*Tarkoclean for lacquered floors

**Always neutralize with clean water immediately after application of these products.

Protoco

The Protoco surface treatment system includes a complete range of cleaning and maintenance products specially developed for daily and periodic care of Tarkett's wood floors. To guarantee the best results, use only Tarkett's products on your wood floor and follow the directions and instructions carefully.

